itk **In The Know**
Solutions Group

Empowering people to fight poverty

Oxfam America, a Nonprofit, humanitarian aid organization, is partnering with Unit4 and ITK Solutions Group on an organizational transformation strategy. We will help Oxfam to leverage Unit4 ERP to track contributions, grants and awards, and to have a more complete financial and operations picture.

CHALLENGES

As part of a business transformation program, Oxfam America needed to replace a fragmented suite of sunsetting legacy ERP systems and disconnected, manual people and finance processes. This was across various platforms–spanning finance, budgeting, procurement and employee engagement–to allow the organization to increase efficiency, reduce corporate silos, and provide greater accessibility to critical operational data.

SOLUTIONS

ITK leveraged Unit4's Nonprofit model, an expedited approach based on best practices for nonprofit organizations, in concert with ITK's own template approach methodology, to reduce both the length and cost of the project. We opted for a best-of-breed approach, leveraging our customer's current logistics software (to track inventory numbers and case workers), and Unit4 ERP to track all financials, from expenses and revenue in the logistics platform to sales in the CRM.

IMPACT

Connected Insights
Unified view of operations

Minimal Configuration
Platform built specifically for nonprofits

Visibility & Control
Single data view speeds trusted decisions

"It's now much easier to see and access data in real time. Users are more engaged, active and able to leverage the system."

- Farah Abbas, Direct of IT

"We prioritized process transformation, followed by deployment of best-in-class technology."

- Farah Abbas, Direct of IT

RESULTS

Increased Productivity

Process automation frees resources from repetitive administrative transactions in favor of value- added tasks, such as fundraising and program execution. Oxfam employees can now enter and process time and expenses themselves anytime, anywhere. Managers have visibility and control for faster approval and accurate reporting. Self-service reporting means no waiting for someone else to build reports, accelerating program management.

Trusted insights and control

A 'golden data record' offers complete and timely insight into everything from general financial performance, program budgets, and procurement to funding commitments. In the past, Oxfam only had insight into financial budgets and actuals. Now, people can drill down into fund commitment detail and status in real time.

Improved collaboration:

The previous ERP system was built around technology – this one is built around people and process. Farah again: "Unit4 enables and activates best practices for the way we need to work most efficiently and seamlessly. It's now much easier to see and access data in real time. Users are more engaged, active and able to leverage the system.

+ Provides instant, trusted business insight into finance, project budgets, people, procurement and more

+ Increases control over financial processes, improving accountabilty, meeting funding restrictions and requirements, and limiting risk of overspend

+ Optimizes productivity and lowers cost by automating or elminating routine, repetitive data entry, freeing people to innovate

Does your Nonprofit or NGO have trouble tracking contributions, grants and awards, or looking for a more complete financial picture?

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