8 Situations Where Automatic Updates for Microsoft D365 Finance & Supply Chain Become an Issue

Microsoft Dynamics 365 Finance & Supply Chain Management automated updates bring challenges to the solution lifecycle. Each update brings changes to the standard codebase which need to be tested together with your code.

You need to ensure that you are prepared to do thorough testing before proceeding with the update. **We've compiled a list of situations that can become an issue during the update process:**

- ☐ You do manual testing and you are unable to test the changes in time.
- ☐ Your team is assigned to several ongoing projects and can't be allocated for testing of automatic updates.
- ☐ Users are not prepared to perform testing periodically.
- ☐ Testing procedures are not defined:
    - ☐ Test cases are not prepared beforehand.
    - ☐ Test cases are not adjusted for new updates.
    - ☐ Issue reporting is not completed quickly enough.
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In case an issue or breaking changes are found after the update, you need to be able to resolve these issues in a timely manner. **Here are the situations when this process might become troublesome:**

- ☐ You don't have enough development capacity to tackle issues raised by the platform updates:
    - ☐ Developers need to debug the issue quickly.
    - ☐ Specific product knowledge and experience is needed.
    - ☐ Development environments are not ready to be used by developers when there are issues to be fixed.
- ☐ You're unable to spend time investigating the issue to come up with an urgently needed fix.
- ☐ Highly customized business processes have higher chances of breaking.

Are at Least Three of the Issues Familiar to You?
You Will Benefit from Our Help!

Automated testing in particular, is required to validate that your modifications are compatible with new features, and to ensure that your business processes are fully functional on the new version of Microsoft Dynamics 365 Finance and Supply Chain Management.

Our expertise, coupled with close support from Microsoft, helps you identify what's missing and what's needed to set up automated testing. The Solution Maintenance service package will enable us to assess your readiness and helps you to securely stay up-to-date with the automated solution updates.

If you're having three or more of the aforementioned challenges or have questions, click the button below to contact us.

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